

Appendix A: Transformation Portfolio Overview

1. Purpose of this appendix

This appendix provides a high level summary of the council's refreshed transformation portfolio.

It is intended to provide visibility of the breadth, focus and alignment of transformation activity across the council, rather than detailed delivery plans for individual projects.

Detailed programme and project level information (including milestones, costs and benefits) is managed through established governance and reporting arrangements and will be brought forward through future Cabinet reports where decisions are required.

2. Transformation themes

Transformation activity across the portfolio is deliberately organised into five cross-cutting themes, ensuring a balanced focus on outcomes rather than isolated service change.

- **Organisational redesign:** An operating model redesigned around our council vision, creating efficient and effective ways of working, enabled by technology and supported through targeted workforce changes.
- **Income Generation & Commercial Efficiency:** Revenue is increased and external spend reduced through the adoption of smarter procurement and pricing strategies.
- **Service Standards & Safety Critical:** Essential services continue to be delivered safely and in line with statutory requirements, even under significant financial pressure, by maintaining a minimum viable standard of provision.
- **Digital Innovation:** Improved customer experience and greater organisational efficiency achieved through the automation of processes enabled by modern technology.
- **Prevention & Demand Management:** Demand on high-cost services is reduced through earlier intervention, strengthened independence and prevention, and the adoption of smarter transport solutions.

Organisational redesign

Delivery Team	Programme/project
Adults Delivery Team	New Model of Day Opportunities Operational Performance & Productivity Operational Redesign
Central Delivery Team	Customer yr 2 service redesign (x12) Strategic & Enabling yr 2 service redesign (x5) Commissioning & Procurement - Service redesign Business support x 3 further functional teams/spokes Leadership review
Children's Delivery Team	Embedding of Families First Partnership

	Keeping in Touch Review iThrive Model
Housing	Support Housing Strategy
Place Delivery Team	Assets & Property

Income Generation & Commercial Efficiency

Delivery Team	Programme/project
Adults Delivery Team	Careline Charging Self Funders Weymouth University Business Case
Central Delivery Team	Commissioning & Procurement Third Party Spend reduction
Children's Delivery Team	Sector Led Improvement Programme Attendance Income Academic /Research Partnerships/Funding Bids
Place Delivery Team	Trade Waste Account Weymouth 2040 Parking Enforcement & Permits

Service Standards & Safety Critical

Delivery Team	Programme/project
Adults Delivery Team	Cros-council Love our Spaces Working Age Adults Birth 2 Settled Adulthood Outcomes Focused Practice Neighbourhood Health & Wellbeing Programme, CQC delivery plan
Children's Delivery Team	CYPFP 10 Year plan review Outdoor Education New Children's Home Improved KS2 attainment Family Hubs Capital Life Story Work EHCP Automation HNB Safety Valve & DCOE MOSAIC Placement and Finances workflow upgrades Sustainability Service Review Safeguarding Families Together Sustainability Service Review Mockingbird Model Sustainability Service Review Family Hubs MOSAIC & Synergy Continuous Improvement Transition Support
Housing	Renters Rights Act implementation (phase 1) Housing Allocations Policy implementation Rough sleeping services procurement & grants project

Place Delivery Team	Asset Management Database Local Plan H&S Review

Digital Innovation

Delivery Team	Programme/project
Adults Delivery Team	Minute Pilot v2 Bridgit Generation 2 Pre-empting demand for adults services Pre-empting demand for adults services Adults Dom Care - in home TEC Digitally unlocking independence for those with LD Keeping Carers Caring during the cost of living crisis Trusted Reviews V2 Design and Build Dorset innovation Falls Prevention & Contractures
Central Delivery Team	DPIA Screening Tool Automation Minute 'Beta' Pilot OSS Build, EHCP Drafting Tool Centralised DBS Automation Council Tax Automation Using data to automatically prevent SPD fraud Development of an Application Portfolio approach Intelligent Virtual Agents Contact Centre as a Service Knowledge Base Pilot Website and Content Management System Booking Solution Gen AI policy Records Management Microsoft Enviro Architecture & CoE Toolkit Deployment LoRaWAN Network & IoT Sensors Case Management Azure Service Bus - System Integration Financial Assessment automation, Debt Management and recovery
Children's Delivery Team	Finding foster carers using advanced digital marketing Unique Child Identifier CS Digital and AI strategy Schools Dashboard
Housing	Data Insights & Development
Place Delivery Team	HRC Booking System Planning automation using AI Weymouth Skills Hub Streetwave Mobile Highways Inspections Highways Engineers Mobile Solution

Prevention & Demand Management

Delivery Team	Programme/project
Adults Delivery Team	Future Care Re-ablement at Front Door Operational Re-Design - Supporting Independence B2SA Finance Tracker Bridport Re-ablement Centre Age-Friendly Programme
Children's Delivery Team	Valuing Care as BAU Valuing SEND as BAU Integrated Mental Health SEND Reforms and Sufficiency Early Help Expansion
Communities Delivery Team	Community Conversations Pride in Place: Littlemoor and Broadway Community of Practice: Neighbourhood working
Housing	(HIOH) Principle Residence (HIOH) Move-On Accommodation (HIOH) Asset Led Model (New Models) (HIOH) Homes Dorset Report (New Models) (HIOH) Development Framework (New Models) (HIOH) Settled Lease Accommodation (New Models) (HIOH) Housing Register Downsizing (HIOH) Affordable Housing Information & Guidance LAHF 3 Pre-tenancy training Penrose Road Housing Software Re-procurement Housing & Homelessness Customer Satisfaction & Feedback Housing Finance Module TA Leasing Scheme Digitising HMO form SHAP- Young Adults Accommodation
Place Delivery Team	SEND Transport Reviews